

REMARKS

This response is to the Office Letter mailed in the above-referenced case on February 07, 2001 made Final. In the Office Letter the Examiner has rejected claims 1-10 are rejected under 35 U.S.C. 102(e) as being anticipated by Kikinis (US 5,727,159) hereinafter Kikinis.

The applicant has carefully noted and reviewed the Examiner's rejections, references and comments. Applicant herein argues the patentability of the claims over the art of Kikinis as the reference clearly and unarguably fails to support the 102(e) rejection presented by the Examiner.

Regarding claim 1, the Examiner states that Kikinis teaches the invention as claimed, including a communication center having agent workstations, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as an agent with full access to data and software tools of the communication center (Fig. 2), the system comprising a proxy server, a first two way data link between the proxy server and one of a server or a workstation at the communication center (col. 4, lines 15-34), a second two way data link between the proxy server and the light computerized device used by the remote agent, characterized in that the proxy server, by the software suite, upon establishing a connection over the second data link, establishes a connection to a server or a workstation at the communication center over the first two way data link at the direction of the light computerized device, accesses data and operates software from the workstation at the communication center on

behalf of and according to direction from the light computerized device (col. 5 line 62 - col. 6, line 36).

The Examiner has used the common (in the Patent Office) technique of quoting applicant's claim language as though the reference uses the same language. This oblique technique is used by many patent examiners, and always poses a very serious difficulty for the applicant. The difficulty is that the elements and functions of applicant's claim are never specifically pointed out in the reference by the Examiner, which should be done in a proper rejection. The reference must be applied by what the reference actually teaches, not by attributing the applicant's claim language to the reference.

Kikinis does not teach the connection of a proxy server to a workstation at a communication center over a first two-way data link at direction of the light computerized device, or accessing data and operating software from the workstation at the communication center on behalf of and according to direction from the light computerized device, as claimed. Column 5 and 6 specifically states that proxy server 19 performs functions enabling hand-held computer 13 to operate as a powerful Web-browsing machine. Kikinis teaches that the proxy server connects to an appropriate server, and accesses and downloads data. Kikinis specifically teaches the proxy server 19 acts as a proxy for computer 13, performing those functions of Web browsing computer 13 cannot perform. Applicant urges that Kikinis discloses a teaching limited to Web browsing.

Applicant respectfully points out to the Examiner that in the last Amendment submitted by the applicant the claim language was amended to change the language reciting establishing a connection to a server or a workstation at the communication center, to language stating connection to a workstation. The Examiner continues to add the server language in his

remarks even though the language was changed. Applicant respectfully requests the Examiner please acknowledge the present limitation in the claims wherein the proxy server connects directly to the workstation at the communication center enabling the light computerized device to access and manipulate the data and software at the workstation. Kikinis clearly fails to disclose this limitation.

Applicant believes that it is not proper for the Examiner to read more into the teaching of Kikinis than what is actually taught. The Examiner must show in the reference where Kikinis teaches the argued limitation. Kikinis does not teach the ability of the proxy server to establish a connection to a workstation at a communication center over a first two-way data link at direction of the light computerized device, accessing data and operating software from the workstation at the communication center on behalf of and according to direction from the light computerized device.

Applicant believes claim 1 is patentable over the art of Kikinis as argued in detail above. Claims 2-6 are patentable on their own merits, or at least as depended from a patentable claim.

Claim 6 is applicant's method claim corresponding to independent claim 1. Claim 6 also recites the proxy server connecting to the workstation at the communication center, accessing data and software on behalf of the lite computerized device. Therefore, method claim 6 is also patentable as argued on behalf of claim 1. Claims 7-10 are patentable on their own merits, or at least as depended from a patentable claim.

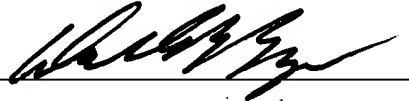
In view of the above arguments, it is clear that the reference of Kikinis does not anticipate or suggest the invention as herein claimed. It is therefore respectfully requested that this application be reconsidered, the claims be allowed, and that this case be passed quickly to issue. In a next action, the

applicant specifically requests that the Examiner point out exactly where in Kikinis, or any other reference, the limitations of the claims are taught.

If there are any time extensions needed beyond any extension specifically requested with this amendment, such extension of time is hereby requested. If there are any fees due beyond any fees paid with this amendment, authorization is given to deduct such fees from deposit account 50-0534.

Respectfully Submitted,
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by



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